

Account Details

Customer number			Work
Customer card name			Home
Customer address			Mobile
The card has been	Lost	Stolen	Date of report
The report was made by	Customer	Other	Date of loss/theft
Where did the loss/theft occur			
When was the card last used			
Where was the card last used			
Amount of last purchase or withdrawal \$			
Police Report No. (if applicable)			
Reason for the delay in reporting (if applicable)			
Additional comments			

If fraudulent activity has occurred please complete the 'Electronic Transaction Dispute Form' itemising the details of each fraudulent transaction and return along with the Police Report.

I confirm that the above information is true and correct, and am aware that a charge may be applicable for replacement of lost or damaged cards.

Customer Signature

Date

Office use only

Date report received	Time received	Reference no. Allocated
Report received by		Card expiry date
Additional comments		
Date system updated VISA or Reported to FDI 1800 224 004	Date updated	Time updated
	Date reported	Time reported
Completed by		Date completed